



HOUSING COMMITTEE OFFICER REPORT

BRIEF REPORT

December Feedback

Cleaner Estates Strategy

Oak Drive bin store cabinets will be in place by mid-December. There was a delay on the refuse bin order, so may not be up and working until January.

Locked Skip has now been purchased and has been installed in Acacia Drive. Site officers will work with us to remove any bulky furniture that has been fly tipped to the skip.

Investigating ways to have the refuse bins fixed as we are experiencing a lot of problems with broken wheels. This means we have to order new refuse bins and there is a long lead time on orders.

Considering a media campaign to try and increase interest and numbers of our green champions. Currently looking at what this role will entail and hope to book a meeting with the green champions in January.

Repurposing the bike area at Nouncells Cross to increase the refuse capability (phase 1), phase 2 will work in line with Impart Links and decisions made for the regeneration of the site. Two CCTV cameras are to be installed at the new refuse stores.

11 CCTV cameras (costing £6K) to be installed along Chapel Street to combat ASB. Joint team days to be arranged with NMO's and NW's to go through fly tipped refuse bags to establish perpetrators. NW's to then issue FPN's.

Service Standards Action Plan

Consultations taking place:

Phillimore Road (garages and car parking)

Allen Drive, Paganhill (garden)

Mini Consultation on Annual Report and the format tenants would like to see this in.

Independent Living Focus group

Second meeting took place on the 30th November. Tenants found focus group really beneficial, clear way of communicating their thoughts to SDC. Interested in a Tenants Charter and joining the task & finish group. Another meeting booked to decide on the way forward.

TPAS have benchmarked our service standards. We are currently reviewing their recommendations.

REPORT SUBMITTED BY	Michelle Elliot, Housing Manager
DATE	1/12/2021

This page is intentionally left blank